

Quality Policy

The Roan Building Systems Board recognises the importance of establishing a documented quality management system to provide quality assurance to our customer and/or clients.

To help ensure continuous quality assurance can be delivered, Roan Building Systems are adopting a Quality Management System (QMS), providing us with the capability to maintain and continually improve the service and/or products we provide to our customers.

The Roan Building Systems QMS control documents have been produced to define requirements for a management systems approach to quality management, in accordance with the requirements of the International Standard ISO 9001-2008.

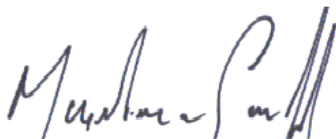
Demonstration of successful implementation of this management system will assure all interested parties to the business that an appropriate QMS is in place.

These specific requirements for setting up and managing an effective quality management system emphasize Roan Building Systems commitment to excellence:

- Determined the processes needed for the quality management system and their application throughout all activities managed from Monckton Road Industrial Estate, Wakefield.
- Identified the sequence and interaction of these processes through the use of Process Flow Documents.
- Identified criteria and methods required to ensure the effective operation and control of these processes through project management teams.
- Ensured the availability of information necessary to support the operation and monitoring of these processes through project management files and contract information.
- Identified processes needed for management activities for provision of resources, project realisation, measurement, analysis and improvement.
- Put procedures in place to manage, monitor, measure (where applicable) and analyse these processes.
- Implemented actions necessary to achieve planned results and continual improvement through meetings and reviews, together with the corrective action procedure.
- Ensured any outside services are identified and controlled. Control of such outside services is identified within the quality management system through purchasing controls and contractor management.
- Ensured that out-sourced processes are compliant with legal requirements, customer and RBS specifications. These requirements will be highlighted through the QMS.

Concerns that may arise through out-sourced processes will be managed through purchasing and where applicable project engineering. The type and extent of such controls will be influenced by:

- Criticality of supplied parts/services
- The degree to which processes are shared
- The capability of achieving control through the purchasing process
- Order value
- Degree of complexity



Matthew Goff
UK General Manager

14th August 2010